

Some users have reported that after the shows have been enabled for a while, LOR will suddenly report that the COM port has been lost.

This might be due to Windows Vista's User Account Control (UAC) feature. Try turning off the UAC to see if the issue is resolved.

Turn OFF User Account Control:

1. Open Control Panel
2. Go to **User Accounts**
3. Click on **Turn User Account Control on or off**
4. Click **continue** to verify.
5. De-Select the **Use User Account Control (UAC)...**
6. Click **OK**
7. Re-start your computer