- Verify that power has been applied to the controllers.
- Verify that you have properly connected the computer to the first controller.
- You may need to check the integrity of the CAT5/Phone cable.
- If using the Easy Link Lighter, make sure they are properly connected within the scope of your configuration.
- Unplug the controller, set the controller ID to '0', apply power to the controller for 60 seconds then unplug again, return your controller to the original ID # and restore power.